

SCHENECTADY COUNTY IS AN EQUAL OPPORTUNITY EMPLOYER

OPEN COMPETITIVE EXAMINATION

EXAM TITLE: MOTOR VEHICLE REPRESENTATIVE II SCHENECTADY COUNTY THE RESULTING ELIGIBLE LIST WILL BE USED TO FILL VACANCIES AS NEEDED.

EXAM NUMBER: 61-688

SALARY RANGE: \$34,722 - \$40,822 (2015)

LAST DATE FOR FILING: AUGUST 31, 2015

DATE OF EXAMINATION: OCTOBER 17, 2015

RESIDENCY REQUIREMENT: IMMEDIATELY PRECEDING THE DATE OF THE WRITTEN TEST AND APPOINTMENT, CANDIDATES MUST HAVE BEEN LEGAL RESIDENTS OF SCHENECTADY COUNTY FOR AT LEAST ONE (1) YEAR.

DUTIES: THIS POSITION EXISTS IN THE COUNTY CLERK'S DEPARTMENT, BUREAU OF MOTOR VEHICLES AND INVOLVES RESPONSIBILITY FOR PERFORMING ALL DUTIES RELATING TO THE ISSUING OF LICENSES AND REGISTRATIONS, ADMINISTERING OF WRITTEN AND EYE EXAMINATIONS, OPERATION OF A COMPUTER TERMINAL UNDER A PRESCRIBED PROCEDURE, AND RELATED CLERICAL OPERATIONS. THIS POSITION DIFFERS FROM MOTOR VEHICLE REPRESENTATIVE I DUE TO INCREASED RESPONSIBILITY AND THE EXPECTATION OF ALL DUTIES BEING EXECUTED ON A FULL WORK PERFORMANCE LEVEL. DIRECT SUPERVISION IS RECEIVED FROM THE MOTOR VEHICLE BUREAU SUPERVISOR. THE INCUMBENT DOES RELATED WORK AS REQUIRED.

MINIMUM QUALIFICATIONS: (ON THE DATE OF THE WRITTEN TEST)

- (A) GRADUATION FROM A REGIONALLY ACCREDITED OR NEW YORK STATE REGISTERED TWO YEAR COLLEGE OR UNIVERSITY WITH AN ASSOCIATE'S DEGREE IN ACCOUNTING, BUSINESS ADMINISTRATION OR A RELATED FIELD AND ONE YEAR EXPERIENCE AS A TELLER, CASHIER, PAYROLL CLERK, ACCOUNTING CLERK OR OTHER APPROPRIATE EXPERIENCE THAT INVOLVED THE HANDLING OF CASH AND THE KEEPING OF FINANCIAL RECORDS; OR
- (B) GRADUATION FROM HIGH SCHOOL OR POSSESSION OF A HIGH SCHOOL EQUIVALENCY DIPLOMA, PLUS THREE YEARS OF EXPERIENCE AS INDICATED IN (A) ABOVE; OR
- (C) FOUR YEARS EXPERIENCE AS OUTLINED IN (A) ABOVE; OR
- (D) AN EQUIVALENT COMBINATION OF TRAINING AND EXPERIENCE AS DEFINED BY THE LIMITS OF (A), (B) AND (C) ABOVE.

WHEN COLLEGE EDUCATION IS REQUIRED TO MEET THE MINIMUM QUALIFICATIONS, A COLLEGE TRANSCRIPT (MAY BE AN UNOFFICIAL COPY THAT CLEARLY SHOWS COLLEGE NAME, DEGREE/CREDITS, ETC...) <u>MUST</u> ACCOMPANY THE APPLICATION FOR EXAMINATION OR <u>APPLICATION WILL BE</u> <u>DISAPPROVED</u>.

NOTE: APPROPRIATE PART-TIME AND/OR VOLUNTEER EXPERIENCE, WHICH CAN BE VERIFIED, WILL BE ACCEPTED ON A PRORATED BASIS.

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SPECIAL NOTE: PERMANENT APPOINTMENT IS CONTINGENT UPON SUCCESSFUL COMPLETION OF A CRIMINAL BACKGROUND CHECK.

AS NO REFUNDS WILL BE MADE OF THE EXAM FEE, YOU ARE URGED TO COMPARE YOUR QUALIFICATIONS CAREFULLY WITH THE REQUIREMENTS FOR ADMISSION STATED IN THE "MINIMUM QUALIFICATIONS" SECTION OF THE EXAMINATION ANNOUNCEMENT, AND FILE ONLY FOR THOSE EXAMINATIONS FOR WHICH YOU ARE CLEARLY QUALIFIED. THE EDUCATION AND EXPERIENCE (INCLUDING THE PERCENTAGE OF TIME SPENT PERSONALLY PERFORMING THE DUTIES OF EACH EMPLOYMENT) YOU INDICATE ON THE APPLICATION WILL BE VERIFIED AND COMPARED TO THE "MINIMUM QUALIFICATIONS" FOR THE POSITION. OMISSIONS OR VAGUENESS WILL NOT BE INTERPRETED IN YOUR FAVOR.

TOLERANCE POLICY:

CANDIDATES WHO DO NOT POSSESS THE MINIMUM POST-SECONDARY EDUCATIONAL QUALIFICATIONS AS OF THE DATE OF THE EXAMINATION, BUT WHO ARE CURRENTLY ENROLLED IN THEIR LAST SEMESTER LEADING TO POSSESION OF SUCH QUALIFICATIONS, MAY BE ADMITTED TO THE EXAM CONDITIONALLY, WITH FINAL APPROVAL FOR THEIR QUALIFICATIONS BEING GRANTED ONLY UPON SUBMISSION OF THEIR COLLEGE TRANSCRIPT WITHIN SIXTY (60) DAYS OF THE DATE OF THE EXAMINATION.

THE TOLERANCE WILL EXTEND ONLY TO THE ISSUE OF COMPLETING THE MINIMUM POST-SECONDARY EDUCATIONAL QUALIFICATIONS. ALL OTHER MINIMUM QUALIFICATIONS MUST BE MET ON OR BEFORE THE DATE OF THE EXAM.

TO BE APPROVED ON A CONDITIONAL BASIS, THE CANDIDATE MUST PROVIDE THE SCHENECTADY COUNTY CIVIL SERVICE COMMISSION, **AT THE TIME OF APPLICATION**, A COLLEGE TRANSCRIPT SHOWING THEIR CURRENT STATUS AND PENDING COURSES NEEDED TO COMPLETE THE EDUCATION QUALIFICATIONS. **FAILURE TO DO SO WILL RESULT IN APPLICATION DISAPPROVAL.**

FAILURE OF THE CANDIDATE TO SUBMIT THE FINAL COLLEGE TRANSCRIPT SHOWING COMPLETION OF THE MINIMUM POST-SECONDARY EDUCATIONAL QUALIFICATIONS WITHIN SAID SIXTY (60) DAY PERIOD SHALL DISQUALIFY THE CANDIDATE. FOR THIS EXAMINATION, THE SIXTY (60) DAY PERIOD IS ON/OR BEFORE DECEMBER 15, 2015.

NOTE: AN UNOFFICIAL TRANSCRIPT WILL BE ACCEPTED WHEN FILING FOR AN EXAMINATION, BUT AN OFFICIAL TRANSCRIPT MAY BE REQUIRED AT TIME OF INTERVIEW OR APPOINTMENT.

SUBJECTS OF EXAMINATION: A WRITTEN TEST DESIGNED TO EVALUATE KNOWLEDGE, SKILLS, AND/OR ABILITIES IN THE FOLLOWING AREAS:

1. CASHIERING PRINCIPLES AND PRACTICES

THESE QUESTIONS ARE DESIGNED TO TEST FOR AN UNDERSTANDING OF SUCH THINGS AS PROPER CASHIERING PRACTICES; TERMINOLOGY; AND CASHIERING ISSUES PERTAINING TO CURRENCY, CHECKS AND OTHER NEGOTIABLE INSTRUMENTS.

2. NAME AND NUMBER CHECKING

THESE QUESTIONS TEST FOR THE ABILITY TO DISTINGUISH BETWEEN SETS OF WORDS, LETTERS, AND/OR NUMBERS THAT ARE ALMOST EXACTLY ALIKE. MATERIAL IS USUALLY PRESENTED IN TWO OR THREE COLUMNS, AND YOU WILL HAVE TO DETERMINE HOW THE ENTRY IN THE FIRST COLUMN COMPARES WITH THE ENTRY IN THE SECOND COLUMN AND POSSIBLY THE THIRD. YOU WILL BE INSTRUCTED TO MARK YOUR ANSWERS ACCORDING TO A DESIGNATED CODE PROVIDED IN THE DIRECTIONS.

3. PUBLIC CONTACT PRINCIPLES AND PRACTICES

THESE QUESTIONS TEST FOR THE ABILITY TO INTERACT WITH OTHER PEOPLE, TO GATHER AND PRESENT INFORMATION, AND TO PROVIDE ASSISTANCE, ADVICE, AND EFFECTIVE CUSTOMER SERVICE IN A COURTEOUS AND PROFESSIONAL MANNER. QUESTIONS WILL COVER SUCH TOPICS AS UNDERSTANDING AND RESPONDING TO PEOPLE WITH DIVERSE NEEDS, PERSPECTIVES, PERSONALITIES, AND LEVELS OF FAMILIARITY WITH AGENCY OPERATIONS, AS WELL AS ACTING IN A WAY THAT BOTH SERVES THE PUBLIC AND REFLECTS WELL ON YOUR AGENCY.

4. UNDERSTANDING AND INTERPRETING WRITTEN MATERIAL

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THESE QUESTIONS TEST HOW WELL YOU COMPREHEND WRITTEN MATERIAL. YOU WILL BE PROVIDED WITH BRIEF READING SELECTIONS AND WILL BE ASKED QUESTIONS ABOUT THE SELECTIONS. ALL THE INFORMATION REQUIRED TO ANSWER THE QUESTIONS WILL BE PRESENTED IN THE SELECTIONS; YOU WILL NOT BE REQUIRED TO HAVE ANY SPECIAL KNOWLEDGE RELATING TO THE SUBJECT AREAS OF THE SELECTIONS.

THE NEW YORK STATE DEPARTMENT OF CIVIL SERVICE **HAS NOT** PREPARED A TEST GUIDE FOR THIS EXAMINATION. **HOWEVER**, CANDIDATES MAY FIND INFORMATION CONTAINED IN THE PUBLICATION **'HOW TO TAKE A WRITTEN TEST'** HELPFUL IN PREPARING FOR THIS EXAMINATION. THIS PUBLICATION IS AVAILABLE ONLINE AT: <u>http://www.cs.ny.gov/testing/localtestguides.cfm</u> CANDIDATES NOT HAVING ACCESS TO A COMPUTER OR THE INTERNET MAY REQUEST A COPY BY CONTACTING THE SCHENECTADY COUNTY CIVIL SERVICE DEPARTMENT USING THE CONTACT INFORMATION GIVEN ELSEWHERE ON THIS ANNOUNCEMENT OR THE EXAM APPLICATION.

USE OF CALCULATORS: UNLESS OTHERWISE NOTIFIED, CANDIDATES ARE PERMITTED TO USE QUIET, HAND-HELD SOLAR OR BATTERY-POWERED CALCULATORS. DEVICES WITH TYPEWRITER KEYBOARDS, SPELL CHECKERS, PERSONAL DIGITAL ASSISTANTS, ADDRESS BOOKS, LANGUAGE TRANSLATORS, DICTIONARIES, OR ANY SIMILAR DEVICES ARE PROHIBITED.

APPLYING FOR CIVIL SERVICE EXAMINATIONS IN MULTIPLE JURISDICTIONS WHEN EXAMINATIONS ARE SCHEDULED ON SAME DATE

IF YOU HAVE APPLIED FOR ANY OTHER CIVIL SERVICE EXAMINATIONS TO BE GIVEN ON THE SAME TEST DATE FOR EMPLOYMENT WITH NEW YORK STATE OR ANY OTHER LOCAL GOVERNMENT JURISDICTION EXCLUDING NEW YORK CITY, YOU MUST MAKE ARRANGEMENTS TO TAKE ALL THE EXAMINATIONS AT ONE TEST SITE.

IF YOU HAVE APPLIED FOR BOTH **STATE** AND **LOCAL** GOVERNMENT EXAMINATIONS, YOU MUST NOTIFY OUR AGENCY, **SCHENECTADY COUNTY CIVIL SERVICE**, OF YOUR INTENT TO TAKE BOTH A STATE AND A LOCAL GOVERNMENT EXAMINATION. WHEN TAKING BOTH A **STATE** AND A **LOCAL** GOVERNMENT EXAMINATION YOU WILL BE REQUIRED TO TAKE ALL YOUR EXAMINATIONS AT A STATE EXAMINATION CENTER. YOU MUST COMPLETE A <u>CROSS</u>-FILER FORM INDICATING WHAT EXAMS YOU HAVE APPLIED FOR AND WE WILL NOTIFY NEW YORK STATE CIVIL SERVICE OF YOUR INTENT. YOU WILL BE ADVISED WHEN AND WHERE TO REPORT FOR YOUR EXAMINATIONS.

IF YOU HAVE APPLIED FOR MORE THAN ONE LOCAL GOVERNMENT EXAMINATION WITH MORE THAN ONE LOCAL CIVIL SERVICE AGENCY, YOU MUST NOTIFY EACH CIVIL SERVICE AGENCY TO MAKE ARRANGEMENTS. SCHENECTADY COUNTY HAS A CROSS-FILER FORM WHICH YOU MUST COMPLETE. YOU MUST MAKE YOUR REQUEST FOR THESE ARRANGEMENTS NO LATER THAN TWO WEEKS BEFORE THE DATE OF THE EXAMINATIONS. ON THE CROSS-FILER FORM YOU WILL INDICATE ALL EXAMS YOU HAVE SIGNED UP TO TAKE AND THE LOCATION YOU WISH TO BE TESTED AT. IF YOU HAVE QUESTIONS REGARDING THIS EXAMINATION CALL (518) 388-4233 OR WRITE TO SCHENECTADY COUNTY CIVIL SERVICE COMMISSION, 620 STATE STREET, SCHENECTADY, NY 12305.

NOTE: EMPLOYMENT WITHIN A SCHENECTADY COUNTY DEPARTMENT MAY BE SUBJECT TO PRE-EMPLOYMENT DRUG TESTING.

SEE GENERAL CONDITIONS ATTACHMENT

DATE RELEASED: 8/4/2015